Format for Investor Complaints data for month ending November 2024

| Sr. No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month** | | Average Resoluti on time^ (in days) |
|---------|------------------------------|--|---------------------------------|------------------|----------|---|--------------------------------------|--|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | | 7 | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if Any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

Trend of monthly disposal of complaints

| Sr. No. | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|--------------------|--------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Apr-24 | 0 | 0 | 0 | 0 |
| 2 | May-24 | 0 | 0 | 0 | 0 |
| 3 | Jun-24 | 0 | 0 | 0 | 0 |
| 4 | Jul-24 | 0 | 0 | 0 | 0 |
| 5 | Aug-24 | 0 | 0 | 0 | 0 |
| 6 | Sep-24 | 0 | 0 | 0 | 0 |
| 7 | Oct-24 | 0 | 0 | 0 | 0 |
| 8 | Nov-24 | | | | |
| 9 | Dec-24 | | | | |
| 10 | Jan-25 | | | | |
| 11 | Feb-25 | | | | |
| 12 | Mar-25 | | | | |
| Grand Total | | 0 | 0 | 0 | 0 |

^{*}Should include complaints of previous months resolved in the current month, if any

Trend of annual disposal of complaints

| Sr. No. | Year | Carried forward from previous | Received during the | Resolved during the | Pending at the end of the year |
|--------------------|---------|-------------------------------|---------------------|---------------------|--------------------------------|
| | | year | year | year | |
| 1 | 2019-20 | 0 | 0 | 0 | 0 |
| 2 | 2020-21 | 0 | 0 | 0 | 0 |
| 3 | 2021-22 | 0 | 0 | 0 | 0 |
| 4 | 2022-23 | 0 | 0 | 0 | 0 |
| 5 | 2024-25 | | | | |
| Grand Total | | 0 | 0 | 0 | 0 |

^{**}Should include total complaints pending as on the last day of the month, if any.